



V MATHRAN & CO PRIVATE LIMITED

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VOLUNTARY FREEZE / BLOCK ONLINE TRADING ACCESS

To enhance account security, V Mathran & Co Private Limited ("VMPL") provides clients with a facility to voluntarily freeze or block online access to their trading accounts in case of suspected unauthorized activity.

Important

- This facility blocks only the online trading access of the account.
- Open positions, margin obligations and risk management actions remain unaffected.
- Blocking of online access does not deactivate the client's trading account or Unique Client Code (UCC).

How to Request Account Blocking

1. By Registered Email ID

Send an email from your registered email address to: stoptrade@vmathran.com

Please mention:

- Client Name
- UCC (Client Code)
- Request to BLOCK or UNBLOCK the account

2. By Registered Mobile Number

Send an SMS from your registered mobile number to: 90880 88451

Format:

- BLOCK

Example: BLOCKA123

- UNBLOCK

Example: UNBLOCKA123

Processing Timelines

- Requests received during trading hours will generally be processed within 15 minutes.
- Requests received after trading hours will be processed before the commencement of the next trading session.
- An acknowledgement will be sent to the registered email ID or mobile number after processing.

Reactivation

Online trading access may be restored upon receipt and verification of a valid unblocking request from the registered contact details of the client.

For assistance, please contact the Compliance Team of V Mathran & Co Private Limited.

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Signature Of Client